



JOB DETAILS

Title:

- Catalog Sales/Customer Service/Call Center Associate

Qualifications:

- High School Diploma or Equivalent
- Ability to maintain a positive work atmosphere and environment
- Ability to openly communicate with team members and leads

Full Job Description:

Boyd's Hardwood Gunstock Industries prides itself on quality products from quality people. If you want to work in a team-building environment, then Boyd's is the place for you. Boyd's is seeking craftsmen and craftswomen from diverse backgrounds and skillsets in customer service. This position includes on-site training. Boyd's is looking for a motivated individual able to follow processes and instructions both independently and in a team setting. Positions start at \$15.00 an hour with occasional overtime potential and full benefits beginning the 1st of the month following 60 days of employment.

Must be able to Answer incoming sales and customer service calls and return calls to customers.

Must have pleasant phone manner. Good computer skills and ability to multi-task required.

Must be able to type and operate a computer efficiently and can navigate the internet and various programs. A good candidate will be someone that is a quick learner and a team player.

Looking for a person with a high level of integrity, job discipline, and very personable. Hourly wage based on experience and skills.

Benefits Included:

- 401(k) & 401(k) Matching
- Dental Insurance
- Disability Insurance
- Employee Discount
- Health Insurance
- Life Insurance
- Paid Holidays
- Paid Vacation Time
- Vision Insurance
- Supplemental AFLAC

Schedule:

- Monday-Friday, 8am – 5pm