



## QA/QC Manager

### Job Brief

To drive the company into the future through innovative ideas for both Quality Assurance and Quality Control programs and processes. QA/QC focuses on eliminating escapes of non-conforming products into production or onto the customer.

Quality assurance (QA) are actions taken to design and manufacture a safe and effective product by building quality controls into the product and process. Quality control (QC) are test procedures used to verify that a product is safe and effective after manufacturing is done.

### Responsibilities include, but not limited to:

- Works with all Boyds Departments, Suppliers and Customers in developing, improving and maintaining Boyds Quality Assurance Processes and Programs.
- Maintains and communicates Boyds Quality Assurance Processes and protocols to internal and external customers.
- Performs or directs Audits of QA processes and reports findings to Operations, Engineering and Management
- Establish, maintain and improve QC processes for manufactured and purchased product.
- Performs or directs QC inspections on received and produced product
- Working with production operators to teach and find difficulties in the implemented QA & QC processes and products.
- Travel to customers, vendors and industry trade shows, as needed.
- Promote and implement Lean concepts into QA/QC processes.